

Return and Refund Policy

Last updated: March 21, 2022

Thank you for shopping at Thinknumbers.

If, for any reason, You are not completely satisfied with a purchase of products, we invite You to review our policy on refund and return.

The following terms are applicable for any products that You purchased with Us.

Interpretation and Definitions

Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

Definitions

For the purposes of this Return and Refund Policy:

“Company” (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to Thinksynq Solutions Private Limited, , TS 125, “Sai Sadhaan , Ground Floor, SIDCO Thiru Vi Ka Industrial Estate, Guindy, Chennai 600 032, India,.

“Products” refer to the items offered for Service.

“Orders” mean a request by You to purchase Products from Us.

“Service” refers to the Website.

“Website” refers to Thinknumbers, accessible from <https://www.thinksynq.in/thinknumbers>

“You” means the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

Your Order Cancellation Rights

You are entitled to cancel Your Order within 30 days without giving any reason for doing so.

The deadline for cancelling an Order is 30 days from the date on which You made the online payment with the first day counted as the date of payment..

In order to exercise Your right of cancellation, You must inform Us of your decision by means of a clear statement. You can inform us of your decision by:

By email: thinknumberssupport@thinksynq.in

We will reimburse You no later than 30 days from the day on which We receive the cancellation request. We will use the same means of payment as You used for the Order, and You will not incur any fees for such reimbursement.

Conditions for Return

In order for the Products to be eligible for a return & refund , please make sure that:

- The Products were purchased in the last 30 days for the first time
- You have a copy of the payment confirmation.

The following situation Products cannot be returned/cancelled:

- The supply of Products made to Your specifications or clearly personalized.
- The supply of Products which are, after delivery, according to their nature, inseparably mixed with other Products/items.
- The supply of Products which are renewing after the expiry of the validity of the Products.

We reserve the right to refuse return of the products made available that does not meet the above return conditions in our sole discretion.

Only regular priced Products may be refunded. Unfortunately, Products on sale cannot be refunded. This exclusion may not apply to You if it is not permitted under the applicable law.

Contact Us

If you have any questions on Refund Policy, please contact us:

By email: thinknumberssupport@thinksynq.in